OPERATING INSTRUCTIONS MANUAL

HYDRO-GUARD"

Remote Pressure Monitoring System

TABLE OF CONTENTS PAGE

- Installation and Site Evaluation 2-3
- Installation and Operating Instructions 4
 - Operating Instructions 4-11
 - Battery Replacement and Technical 12
 - Troubleshooting and FAQ 13
 - Parts 14
 - Notes 15

2.1.0

A WARNING:

Failure to read and follow the instructions contained within this manual could result in serious personal injury, and/or damage to the Remote Pressure Monitoring System.

1. Each person involved in the assembly, installation and/or maintenance of the Hydro-Guard Remote Pressure Monitoring System must read this manual carefully and follow all instructions prior to performing any installation or maintenance procedures involving the Unit.

2. Be sure the corporation valve or other isolation valve is closed prior to installation or removal of the pressure sensor.

3. Always use all necessary safety equipment and follow all recommended procedures when installing, operating and maintaining the Hydro-Guard Remote Pressure Monitoring System.

A CAUTION:

When installing the Remote Pressure Monitoring System, ensure the known pressure is less than 250psi. If pressure may exceed 250psi at identified installation site, contact Mueller Co. for proper configuration.



Reliable Connections

Customer Service Center Decatur, Illinois 800.423.1323 www.muellercompany.com/hydro-guard moreinfo@muellercompany.com

The content of this manual is the sole and exclusive property of Mueller Co. Unauthorized distribution or reproduction strictly prohibited.

Installation and Site Evaluation

GENERAL

Each Remote Pressure Monitoring System, consists of an RTU and Sensor, (here-by known as **Device**). Prior to the installation of the **Device**, strategic installation points should be identified. Confirmation of a cellular signal (Verizon/CDMA or AT&T/GSM) is available at the identified site. Contact Mueller Co. for additional support if required.

When installing the Remote Pressure Monitoring System with a valve box into the distribution network, identify the OD and type of pipe as well as the depth requirement prior to ordering. Mueller Co. can assist in verifying that the proper saddle and valve box can be supplied. The Remote Pressure Monitoring System lid-mounted antenna shall be installed no more than six (6) inches below-grade to ensure the cellular communication signal is not impeded.

INSTALLATION

Installation in a Valve Box

1. Remove the Remote Pressure Monitor from its packaging and inspect for possible damage during shipping.

2. Once service saddle installation is complete, install guide plate (P/N: 147506P) over the service saddle and apply suitable sealant or joint tape to the inlet side of the corporation valve before installing into the saddle. Thread the corporation valve into the service saddle as shown (see page 3). The guide plate will center the valve box bell end over the service saddle and corporation valve.

NOTE: Before drilling, ensure guide plate is in between the service saddle and corporation valve (see page 3).

GPS Location Considerations

Each **Device** contains a cellular modem and GPS locator. Some obstacles can interfere with the signals required for each of these to operate properly. Confirmation of cellular signal can be obtained with a standard cell phone. If GPS is unavailable, the location of the Device can be entered manually into the software. Address or GPS coordinates should be noted upon installation. To obtain GPS coordinates (longitude and latitude coordinates), it is recommended that you utilize a GPS location APP or website. Enter the nearest physical street address to the site where the Device will be located into a GPS coordinate APP or website to obtain the GPS coordinates. Upon obtaining the information, enter the longitude and latitude coordinates into the Device Management website. Log

into account and open the **Device** which is to be mapped. Select "Edit" and enter longitude and latitude coordinates in the appropriate fields.

Shipping

The Remote Pressure Monitoring System is powered by a series of lithium batteries. Specific and approved shipping procedures must be observed. The Remote Pressure Monitoring System may be shipped with or without a valve box and ancillary items depending on the customer's desired installation. In the event of the unit being returned for service, contact Mueller Co. Customer Service for approved shipping and handling information.

NOTE: The RTU can only be shipped via ground transportation and must be properly labeled to identify presence of lithium batteries. Contact Mueller Co. at 877.864.8500 before shipping.



3. Perform the drilling operation adhering to the following operating instructions for the particular Mueller Co. Drilling Machine being utilized:

- D-5/E-5: Form 9335
- Mega-Cut: Form 12092
- Tru-Cut: Form 11941
- PL-2: Form 10292

Mode	Normai
Request mainte	nance mode
Status	Critical High
Latitude	35.07575166666667
Longitude	-85.18687166666666
Uploads per Day	0
ICCID	8901 1704 2580 2049 4799

Installation

4. After the drilling operation is complete and corporation valve is closed, apply a suitable sealant or joint sealing tape on the inlet side of the ³/₄" threads on the supplied bushing. Securely attach the ³/₄" end of the bushing to the outlet of the corporation valve.

NOTE: Avoid use of excessive sealant. Avoid contact with sensor transducer tip.

5. Securely attach the pressure sensor to the ¼" end of the bushing. Utilize a suitable sealant or joint sealing tape on the inlet threads of the pressure sensor to ensure a proper seal.

NOTE: Avoid use of excessive sealant. Avoid contact with sensor transducer tip.

6. Once the sensor has been attached, turn the corporation valve to the "open" position. Run sensor cable through composite valve box when installing pressure sensor. Refer to the installation instructions for the Mueller[®] composite valve box (Form MC014).

NOTE: When paving and compacting asphalt, use a Mueller iron lid (P/N: AJBV-4CWATER) to prevent damage to the RTU. Once asphalt work is completed, replace iron lid with the RTU. Be sure the sensor tip is exposed to line pressure prior to connecting the sensor cable to the RTU.

7. Once the corporation stop has been opened and pressurized, plug the male end of the multi-pin connector of the sensor cable into the mated connector of the RTU (located on bottom of RTU).

8. Once the RTU and cable are connected, insert the RTU into the ductile iron top section.

NOTE: Be certain that the lid of the RTU is mounted flush with the surface of the ductile iron valve box top section. **9.** The pressure monitor will begin operating once the sensor cable is plugged into the RTU and the pressure sensor is exposed to line pressure. The first reading may take up to 24 hours to be transmitted to the website. The **Device** will reveal system pressures with no additional inputs. In order to customize pressure level notifications, the following four (4) values may be set on the measurements screen: *Warning High, Warning Low, Critical High, and Critical Low.* Entering the above mentioned inputs into the system is described in the "Getting Started" on page 4.



Installation in a Meter Box, Vault, or other Structure

1. Remove the **Device** from its packaging and inspect for possible damage during shipping.

2. Apply sealant or joint tape to pressure sensor and thread into available ¹/₄" NPT port.

NOTE: Avoid use of excessive sealant. Avoid contact with sensor transducer tip.

3. Install supplied mounting bracket onto setter or to side wall of meter vault no more than 6 inches below grade to ensure the cellular communication signal is capable of transmitting and receiving data.

4. Be sure sensor tip is exposed to line pressure prior to connecting the sensor cable to the RTU. Connect the sensor cable to the RTU connection port located on the bottom side of the RTU. The pressure monitor will begin operating once the sensor cable is plugged into the RTU and the pressure sensor is exposed to line pressure. The first reading may take up to 24 hours to be transmitted to the website. The **Device** will reveal system pressures with no additional inputs. In order to customize pressure level notifications, the following four (4) values may be set on the measurements screen: *Warning High, Warning Low, Critical High, and Critical Low.* Entering the above mentioned inputs into the system is described in the "Getting Started" below.

Installation and Operating Instructions

NOTES: For best communication performance RTU must be installed vertically with the flange facing up.

Composite lids must be utilized in vaults or boxes to ensure cellular communication, unless a suitably sized hole is cut into a cast iron lid that will allow the composite lid to be mounted in the vault cover.



OPERATION AND SYSTEM MONITORING

Getting Started

The **Device** will begin logging data once the sensor cable is plugged into the Remote Terminal Unit (RTU); however pressure readings may take up to 24 hours to be transmitted to the website. The **Device** will reveal system pressures with no additional inputs. Up to four (4) customizable values can be entered into the web based control panel (Warning High, Warning Low, Critical High, and Critical Low).

Upon entering the client's order,a Mueller Customer Service Specialist will send an administrative email to the client administrator (end user) identified on the order form. The email will contain a web link that will direct the client administrator to the **Device** registration web page. The Registration web page will allow the client administrator to enter a password; select how the system shall send event notifications (i.e., SMS-text messaging, email – both, or none); and time zone settings.

NOTE: The Hydro-Guard Monitoring System registration email invitation will be sent from NOREPLY@MIWT.NET. In the event the customer does not receive an invitation email, please check spam folders for the receipt. Some servers will block the message as spam until unblocked by the client. Suggestion: To ensure the email is received please email Mueller Co. at NOREPLY@MIWT.NET upon the placement of your order.

Once registered, users may log into the Mueller secure web page via the address: miwt.net. Once logged into the system, registered users can customize their management profile by selecting the "Edit Profile" tab on the top navigation bar.

Operating Instructions

				- 6 ×
		×		${} \bigstar {} $
e Edit View Favorites Tools Help				
Account Settings Cust	omer Settings			^
* First Nam	Martin			
Last Nam	e Fowler			
Rol	e Account Administrator			
Ema	il admin@example.com Change			- 1
Mobile Phon Numbe	e 15550000022			
Street Addres	Lean Street 134			
Ci	y Seattle			
Stat	te WA			
Zip Cod	98101			
Local	le English			
Email Ate	rt None Critical Warning and Critical			
SMS Ale	rt None Critical Warning and Critical		Mueller Co.	
Unit	ts Unit of Measurements			
Change Passwor	d Click here to change the password	Sign In		
	Update Profile Cancel]		
Mueller Co. Matter Co. Lis to scale Interpret of August	daary of Mueller Walter Products Inc. Copyright © 2013, Mueller Co. Ltd. name Act Disclosure	Email	Rick@example.com	
EGISTRATION PAGE: This nade will allow	v the	Password	•••••	
ent administrator to enter a password: sel	act how		Bemember me	

client administrator to enter a password; select how the system shall send event notifications (i.e., SMStext messaging, email – both, or none); and time zone settings. Once registered, users may log into the Mueller secure web page via the address: miwt.net.

SIGN IN PAGE: Once registered, users may access current and historical pressure readings and view trending graphs by logging onto the system via the Sign In screen.

Forgot your password?



HOME PAGE: Once signed into the "**Device's**" home page an installation location map will appear. All pressure monitored locations within a client's distribution network will be viewable on the customer's secure website and interactive online map. To view measurements or to edit settings for a specific monitored location click the associated icon on the map.

Operating Instructions

											- 6 <mark>×</mark>
← 🕘					Q - Q	Umbrella Corp.	×				☆☆ 🕸
File Edit	View Favorites Tools	Help									_
	Umbrella Corp.	Home Users	RTU Index	Measurements	Analytics				0	¢ (•
	RTU Index / RTU	MTC RTU / Measurem	ients / Setting	S							
	RTU		Edit	Map Satellite							
	Description	MTC RTU									
	Mode	Normal Request Maintenance	Mode								
	Status	Normal					Ps				
	Auto GPS	Yes									
	Latitude	35.07567									
	Longitude	-85.18696									
	Elevation	714.24 ft								A	
	Uploads Per Day	1								+	
	RTU ID	A1 0000 42F1 9350		Google			Map data	©2016 Google Terms	of Use Rep	-	or -
	Pressure				Edit						
		150 psi —	Critical High								
		124 psi —	High								,

EDIT PAGE: From the "**Edit Device**" menu the viewer can select any existing **Device** to be edited. Selecting the "**Edit**" tab will advance the viewer to the edit screen where the viewer can view or customize the "**Device**'s" management and sampling parameters. On the administrator screen (above), the customer can enter or change alert levels.

 Data Upload/CONNECT function: The Hydro-Guard[™] Pressure Monitoring System has been preprogrammed for one data upload per day (default). This setting can be modified to upload data weekly, daily, or up to 24 times per day. To modify the number of data uploads open the Device SETTINGS web page and locate the calendar application at the lower section of the management screen. Using the blue PLUS button, open the drop down navigation. Select CONNECT to select the date(s) and time(s) to initiate a data upload.

• MAINTENANCE function: The Hydro-Guard[™] Pressure Monitoring System allows for the scheduling of an immediate response log report, referenced as the MAINTENANCE mode. This mode can be scheduled or operated on an "as needed" basis.

TRANSIENT MONITORING

function: The Hydro-Guard[™] Pressure Monitoring System has the ability to monitor for transient pressures (up to 256 readings per second). This function must be scheduled. To schedule a transient monitoring session open the **Device** SETTINGS web page and locate the calendar application at the lower section of the management screen. Using the blue PLUS button, open the drop down navigation. Select PRESSURE-TRANSIENT CAPTURE. The select the date(s) and time(s) to schedule the **Device** to measure and log transient activity.

WARNING: Operating in the PRESSURE-TRANSIENT CAPTURE mode for more than thirty (30) days during the life of the Device can reduce the Device's overall battery life.

DESCRIPTION OF THE SETUP

• Phone Number: The phone number associated with the individual RTU is located on the bottom of the unit.

• **Description:** Customers notes for the particular site.

· Latitude and Longitude: GPS location of the unit is automatically determined when the **Device** is installed. In the event the GPS signal is obstructed and unable to locate the **Device**, the installer can manually enter the location on the MIWT website by selecting Device in the navigation bar and locating the proper **Device**. Click on the **Device** to be manually located and select "Edit" in the system management screen to enter the longitude and latitude of where the **Device** has been deployed. To determine the longitude and latitude of the **Device**, locate the nearest street address to the installation location. Using online resources. locate the longitude and latitude coordinates for the street address used.

• High Warning and Low Warning: Pressure level at which the customer is notified via SMS and/or Email.

• Critical High and Critical Low: Pressure at which the customer is notified via SMS and/or Email.

• Elevation: For operators interested in viewing head pressure measurements, the Device will pull the elevation for the installation point from the GPS mapping system and enter it into this management field. In the event the GPS is not able to populate this management field the field will be zero. A manual entry can be made in this field if the management field does not populate automatically.

• Uploads Per Day: Number of hours between data uploads. Recommended value is 2 (Default setting is 1). Once all desired management changes have been made complete the update by clicking on the SAVE button.

NOTES: Alerting messages occur when readings register above or below Warning and Critical Values defined by the end user. User may define warning levels and critical levels for high and low pressures using the web interface. Alerts are sent when two consecutive readings are above or below the user defined levels.

Up to a 5-year battery life can be expected when recommended settings are utilized. Some settings outside of the recommended settings may reduce expected battery life.

To access a specific Device in a distribution network in order to update or change settings of that Device, navigate to the Device by either clicking on the **Device** from the HOME/MAP SETTINGS or use the top navigation bar to navigate to the RTU INDEX. Both paths will allow access to the settings specific to a **Device** installed in the field. From here the operator can update the specific **Device's** description; longitude and latitude; number of uploads per day; warning set points; and scheduling for monitoring and reporting of activity.

Þ					D - C 🕅 Umbrel	la Corp. ×
Edit	View Favorites Too	ols Help				
	Umbrella Corp	o. Home Users	RTU Index	Measurements	Analytics	
	RTU Index / RT	U: MTC RTU / Measure	ements / Settings			
	RTU		Edit	Map Satellite		
	Description	MTC RTU				
	Mode	Normal Request Maintenand	ce Mode			
	Status	Normal				Ps
	Auto GPS	Yes				
	Latitude	35.07567				
	Longitude	-85.18696				
	Elevation	714.24 ft				
	Uploads Per Day	1				
	RTU ID	A1 0000 42F1 9350				

DEVICE PAGE: The "**Device**" home page contains specific information including location, alarm settings, and logging intervals. Authorized administrators or technicians can modify the **Device** settings from within the **Device** page.

— The "Measurements" tab opens the data log screen which allows the user to browse data over various time frames for individual units.

Operating Instructions



MEASUREMENTS PAGE: From the Measurements page, the viewer can select a time frame to be viewed for the all units or select units. For example, by selecting "**Month**" all the data collected by an identified unit in the past month is shown on an operational curve of Pressure (psi) over that period of time. Measurements recorded today; over the past two days; over the past week; or even those recorded over the past two years can be viewed on the Measurements page. Data trend mapping includes minimum, maximum and averages for every hour, as well as transient state reports.

MALAN MAN MAN MAN	Smandhord	AUMANAMINALI	WANTENDMALIN WINNIN WALLAND WANTEND
10-15-16-16-16-16-16-16-16-16-16-16-16-16-16-	6.05 •• 10.00.00 (n.) •• •• •• •• 10.00.00	2011-100-00000 No.2011-100-000-000 10.2011-10-000-000	10.01.01.02.02.02.02.02.02.02.02.02.02.02.02.02.
	_	114	
- Provide State St	eccess • Yorke defails		Therefored as GDV
Pressure (Nd	Overed At	Marco	
48.3	100111-1045.58		
124.0	10/2011 - 47:45.07		
43.1	102211 073039		
105.5	15/22/11 - 18/20/11		
105.5 124.0	10/2011 - 10/2011 10/2011 - 10/01/50		
-85.5 -24.0 - 29.6	10/2/17 - 10/20/01 10/2/17 - 10/00/50 10/2/17 - 10/10/60		

DATA LOG AND INFORMATION DOWNLOADS: Pressure measurements can be reviewed in log form. From the **Measurements** page select the View **Measurements** tab (see highlighted area). A running log of measurements can be viewed; notes related to the log entry can be added; and all information can be downloaded as a CSV or XLS file for system management recordkeeping.

Operating Instructions

SOFTWARE APPLICATION UPGRADE

AUTOMATED DATA TRANSFER AND LOGGING: With the recently released Hydro-Guard App 1.0.0 software for the Hydro-Guard Pressure Monitoring System, operators of the second generation product can now schedule data transfers from each RTU to a designated storage folder located on their computer or network. To begin, start Launch of software application and log into the utility's MIWT.NET account. Follow these steps:

1. Located the settings icon (*****) and select;

2. Click on the <u>Hydroguard App</u> <u>1.0.0</u> link to download the application file to a dedicated computer(s);

3. Once the application is loaded on the dedicated computer(s) click on the file to unpack the zipped file;

4. Extract the software application's management files by clicking on the **<u>Hydroguard App 1.0.0.exe</u>** application;

5. Click on the **EXTRACT ALL** button to open file location preference screen.

This link will allow for the preferred folder location to be selected where the Hydro-Guard Pressure Monitoring spreadsheets will be saved;

6. Select the preferred location for where data should be stored;

7. Open folder to view saved data log spreadsheets.



The data is presented for each period, for example on the image above, see **Period 1**. Each period starts at the top of the hour and lasts for one hour and has three data points:

(1) this is the period maximum, it is always the highest point in a period.

- this is the period **average**, it is always between the minimum and the maximum and it is represented by thick line
 - (3) this is the period minimum, it is always the lowest point in a period.

The average point will always be in the middle of a period, the minimum and the maximum will be placed at the time of when it was captured.

ENHANCED TREND MAPPING: View MINIMUM, MAXIMUM and AVERAGE pressure readings for every hour on an enhanced graphical trend map at miwt.net.

Operating Instructions

Description	Pressure	Warning Low	Critical Low	Warning High	Critical High
Test_Device: 3; Sensor Serial: 1419200209	56.1	1.0	2.0	175.0	180.0
PowerAnalyzer Device	4.5	1.0	2.0	262.0	270.0
Test_Device: 2; Sensor Serial: 1419200174	56.8	1.0	2.0	175.0	180.0
Test_Device: 4; Sensor Serial: 1419200230	56.2	1.0	2.0	175.0	180.0
Tim S Test Unit	112.7	20.0	40.0	80.0	100.0
Device #3	No data	20.0	25.0	180.0	200.0
Test_Device: 5	260.2	20.0	25.0	180.0	200.0
GPS Development Unit	260.1	20.0	25.0	180.0	200.0
8901 1704 2580 2049 4732	57.9	20.0	25.0	180.0	200.0
8901 1704 2580 2049 4716	57.3	20.0	25.0	180.0	200.0
8901 1704 2580 2049 4724	57.2	20.0	25.0	180.0	200.0
8901 1704 2580 2049 4708	56.9	20.0	25.0	270.0	280.0
Verizon A1 0000 42F1 6926	261.7	10.0	40.0	80.0	110.0

INSTALLING ADDITIONAL PRESSURE MONITORS: New monitoring **Devices** will automatically appear on the customer web interface once installed. It may take up to 24 hours for data and location to appear after installation.

Mueller	Tech Center	Home	Users	Devices	Measurements				Edit Profile	Log Out
Invite user									Press "Enter" to	search
Id	Name		Role			Email		Mobile Phone No	•	
054	Timothy Blair		Acco	unt Administ	rator	tjblair@muellercompany.	com	2711024610	Dele	ete
Mue	ller Co.			Mueller Co. Ltd. in Transparency in S	s a subsidiary of Mueller V Supply Chains Act Disclos	Nater Products Inc. Copyright © 2013, Muel une	ler Co. Ltd.		EED' and related logo is a tradema med by the U.S. Green Building suncil and is used by permission.	rk.

ADDING USER ACCESS: Users may be added by the Administrator at any time using the "**Invite Users**" button under the "**Users**" Screen shown in the image below.

ROLE	USER	TECHNICIAN	ADMINISTRATOR
View Pressure Data	Х	Х	Х
View RTU Settings	Х	Х	Х
View and Edit Personal Data	Х	Х	Х
Annotate Pressure Data		Х	Х
Change RTU Settings		Х	Х
Change User Privileges			Х
Add/Remove Users			Х

Operating Instructions

Mueller Sales Denio X										B	
\rightarrow C \blacksquare Secure https://doi.org/10.1011/101111	s://miwt-net.miwt.net/	devices/401	/measurem	ents?perioc	d=one_day						ର ☆
Pressure (psi)	1-Day 2-Day	ys 5-Days	Week 2-Weeks	Month 6-	months Year	All Date F	ange -				Legend
50					-i-•						
			****		-^-	~A					1 11
•			$\cdot \wedge$								
			~ ~		··						
i											
.ow: 20 Pritical Low: 10		-							19.		
ow: 20 ritical Low: 10 17:00 01:00 09:00 03/11/17 05/12/17 05/12/17	17:00 01:00 03/12/17 03/13/17	09:00 03/13/17	17:00 03/13/17	01:00 03/14/17	09:00 03/14/17	17:00 03/14/17	01:00 03/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17
w: 20 iritical Low: 10 17:00 01:00 09:00 39:111/17 03/12/17 w measurements.~	17:00 01:00 03/12/17 05/13/17	09:00 03/13/17	17:00 03/13/17	01:00 03/14/17	09:00 03/14/17	17:00 03/14/17	01:00 03/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17 CSV 1 XLSX
w 20 nitical Low: 10 17:00 01:00 09:00 8/11/17 03/12/17 03/12/17 v measurements_* ssure (psi)	17:00 01:00 03/12/17 03/13/17 Created At	09:00 03/13/17	17:00 03/13/17	01:00 03/14/17	09:00 03/14/17	17:00 03/14/17	01:00 05/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17 CSV Ł XLSX
w: 20 tritical Low: 10 17:00 01:00 09:00 8/11/17 03/12/17 03/12/17 v measurements,+ ssure (psi) 4	17:00 01:00 03/12/17 03/13/17 Created At 03/16/2017 -	09:00 03/13/17 13:31:32.8674	17:00 03/13/17	01:00 03/14/17	09:00 03/14/17	17:00 03/14/17	01:00 03/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17 CSV & XLSX
w: 20 titical Low: 10 17:00 01:00 09:00 8/11/17 03/12/17 03/12/17 v: measurements,* ssure (psi) 4 3	17:00 01:00 03/12/17 03/13/17 Created At 03/16/2017 - 03/16/2017 -	09:00 03/13/17 13:31:32.8674 13:31:32.8596	17:00 03/13/17	01:00 03/14/17	09:00 03/14/17	17:00 03/14/17	01:00 03/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17 CSV ± XLSX
w: 20 titical Low: 10 17:00 01:00 09:00 s/11/17 03/12/17 03/12/17 v measurements.* ssure (psi) 4 3 6	17:00 01:00 03/12/17 03/15/17 Created At 03/16/2017 - 03/16/2017 - 03/16/2017 -	09:00 03/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8283	17:00 05/13/17	01:00 03/14/17	09:00 03/14/17	17:00 03/14/17	01:00 03/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17 SSV & XLSX
w: 20 trical Low: 10 17:00 01:00 05:00 5/11/17 05:12/17 05:12/17 v measurements.+ ssure (psi) 4 3 6 4 4	17:00 01:00 03/12/17 03/13/17 Created At 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 -	09:00 03/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8283 13:31:32.7971	17.00 03/13/17	01:00 03/14/17	09.00 03/14/17	17:00 03/14/17	01:00 03/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17
w: 20 trical Low: 10 17:00 01:00 03:00 5/11/17 03:12/17 03:12/17 v measurements.+ ssure (psi) 4 3 6 4 3 3	17:00 01:00 03/12/17 03/13/17 Created At 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 -	09:00 03/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8283 13:31:32.7971 13:31:32.7658	17.00 03/13/17	01.00 03/14/17	09.00 03/14/17	17:00 03/14/17	01:00 03/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17 SSV 1 XLSX
w 20 itical Low: 10 17:00 01:00 09:00 8/11/17 08/12/17 08/12/17 w measurements,• ssure (psi) 4 3 6 4 3 6 6	17:00 01:00 03/12/17 05/13/17 Created At 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 - 03/16/2017 -	09:00 05/13/17 13:31:32.8674 13:31:32.8283 13:31:32.8293 13:31:32.7971 13:31:32.7568 13:31:32.7546	17:00 03/13/17	01:00 03/14/17	99:00 03/14/17	17:00 03/14/17	01:00 05/15/17	99:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17 SSV 1 XLSX
w: 20 initial Low: 10 17:00 01:00 09:00 8/11/17 03/12/17 03/12/17 v measurements,* ssure (psi) 4 3 6 4 3 6 7	17:00 03/12/17 03/13/17 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017	09:00 05/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8283 13:31:32.7971 13:31:32.7558 13:31:32.7546 13:31:32.7346	17,00 03/13/17	01:00 03/14/17	99:00 03/14/17	17:00 03/14/17	01:00 05/15/17	09:00 03/15/17	17:00 03/15/17	01:00 03/16/17	09:00 03/16/17
w: 20 tritical Low: 10 17:00 01:00 09:00 8/11/17 03/12/17 03/12/17 w measurements,+ ssure (psi) 4 3 6 .4 3 .6 .7 .6 .6	17:00 03/12/17 03/13/17 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017	09:00 03/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8283 13:31:32.7971 13:31:32.7558 13:31:32.7346 13:31:32.7033	17.00 03/13/17	01:00 05/14/17	05:00 05:14:17	17:00 03/14/17	01:00 05/15/17	05:00 05/15/17	17.00 03/15/17	01:00 03/16/17	09:00 03/16/17
w: 20 tritical Low: 10 17:00 01:00 09:00 8/11/17 03/12/17 03/12/17 w measurements, * ssure (psi) 4 3 6 4 3 6 7 6 6 6 6	17:00 03/12/17 03/13/17 03/15/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017	09:00 03/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8283 13:31:32.7568 13:31:32.7568 13:31:32.7346 13:31:32.6721 13:31:32.6721	17.00 03/13/17	01:00 05/14/17	09:00 03/14/17	1700	01:00 03/15/17	05:00 05/15/17	17:00 03:15:17	01:00 03/16/17	09:00 03:16:17 :SV & XLSX
2007 20 rntriat Low: 10 17 00 01:00 09:00 03/11/17 03/12/17 03/12/17 w measurements.= ssure (psi) 14 13 16 14 13 16 14 13 16 14 13 16 16 16 16 16 12	17:00 03/12/17 03/13/17 03/15/017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017	09:00 03/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8283 13:31:32.7558 13:31:32.7558 13:31:32.7346 13:31:32.6721 13:31:32.6408	17.00 03/13/17	01:00 05/14/17	05:00 03/14/17	17:00	01:00 03:15/17	09:00 03/15/17	17:00 03:15:17	01.00 03/16/17	99:00 03/16/17
ow: 20 ritical low: 10 12:00 01:00 09:00 03/11/17 03/12/17 03/12/17 w measurements. = issure (psi) 14 13 16 14 13 16 17 16 16 12 12 14	17:00 03/12/17 03/15/17 03/15/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017 03/16/2017	09:00 03/13/17 13:31:32.8674 13:31:32.8596 13:31:32.8596 13:31:32.7346 13:31:32.7346 13:31:32.6703 13:31:32.6703 13:31:32.6703 13:31:32.6408 13:31:32.6408	17:00 03/13/17	01:00 03/14/17	03/14/17	17:00 05/14/17	01:00	09:00 03/15/17	17:00 03/15/17	01.00 03/15/17	99:00 03/16/17

ANALYTICS: The Hydro-Guard[™] Monitoring System features an analytic function that allows an operator to compare measurements against one another for enhanced distribution system management.

Battery Replacement and Technical Information

BATTERY REPLACEMENT

Batteries are field replaceable and can be ordered through Mueller Company. DO NOT disassemble the RTU until the replacement batteries have arrived with replacement instructions included. Contact Mueller Customer Service for safe handling and return instructions for used batteries.

WARNING: Battery must be replaced by a qualified electrical technician. Contact Mueller Co. for additional support.

1. Remove ten (10) screws to separate the battery compartment from the antenna and micro computer.

2. Carefully slide out the antenna wire retainer from the battery compartment so that the antenna wires are free.

3. Disconnect battery lead connectors and reconnect new battery pack using the mated connectors on the replacement battery. Ensure wires are securely connected before moving to step 4.

NOTE: Be sure to connect similar color wires.

4. Reinsert the antenna wire retainer.

5. Reattach the ten (10) screws.

NOTE: Unit includes Lithium batteries which should be returned to Mueller Co. for proper disposal. Return instructions will be provided with replacement parts. Contact Mueller Customer Service for assistance.

Other Options

Optional Valve Box Lengths: • 3', 5', 7', 9'

Service Saddles:

• Bronze Double Strap (up to 200psig)

Ductile Iron Double Strap (over 200psig)

• Bronze OD Controlled for PVCPipe (up to 200psig)

Pressure Sensors:

- Up to 250psig
- Pressures over 250psig*

*Indicates Standard Option



ID NUMBER	DESCRIPTION
1	Antenna and Lid
2	Battery
3	Power Wires
4	Antenna Wire Retainer
5	Micro Computer

TECHNICAL INFORMATION

Battery Life: Five (5) Year minimum when recommended settings are utilized.

Pressure Range: 0 to 250psig.

Standard Sensor Pressure (0 to 250psig) Over Pressure: In the event that the pressure exceeds 250psig, per the manufacturers specification, the the overpressure rating of the sensor is 700psig; however, the sensor may be damaged should pressure exceed 500psig. The RTU will only identify pressures up to 250psig.

Operating Temperature Range: -30°F to 150°F.

Pipe Diameter Range: 1/2" or larger.

Default Sampling Range: 1 sample every 15 seconds.

Transient Pressure Monitoring: Scheduling of transient monitoring is available with this product. Transient pressures will be measured at a rate of 256 samples per second for a scheduled period of time as defined by the operator. Mapping of transientstate data points will be less than 256 data points. Data mapping is dependent upon volatility of transient activity.

Resolution: 12-bit

Accuracy: +/- 2psi

NOTE: Some settings outside of the recommended settings may reduce expected battery life.

Troubleshooting and FAQ

TROUBLESHOOTING AND FREQUENTLY ASKED QUESTIONS

Troubleshooting Guide

Customer/User does not receive acknowledgement email when new users are set up.

Customer email system must be able to receive email from noreply@miwt.com. Contact your IT department to make sure this email address is not blocked.

Frequently Asked Questions (FAQ's)

Q. What is my cost of ownership?

A. The initial purchase price of the unit includes the first year of cellular service and a 5 year battery. Additional years of cellular service and a 5 year replacement battery may be purchased from Mueller Company. Additional costs may include installation of the unit by others.

Q. Who manages my web account?

A. The customer's administrator who is to be identified at the time of the initial purchase. Customer can add or remove administrators as desired. Contact Mueller Customer Service if the administrator changes.

Q. Who has access to the website?

A. Customer administrator may grant access to an unlimited number of authorized users within their organization. Roles that can be assigned are: User, Administrator, and Technician. These roles have different accessibility to data.

Administrator: Administrative and Editing Rights Technician: Viewing and Editing Rights User: Viewing Rights

Q. Where is the data stored?

A. Customer specific data will be uploaded to a secure cloud based system that is only accessible by the clients authorized personnel and the Mueller system administrator.

Q. Who does the data belong to?

A. All data captured by the **Device** is the sole property of the client. Mueller does not review or analyze data unless specifically requested to do so for technical service purposes only.

Q. Can the data be downloaded?

A. Yes, data can be downloaded into Microsoft[™] Excel[®] or other spreadsheet management software.

Q. How long is the data stored on the web?

A. Data is stored in the cloudbased storage for a period of two years. Data older than two (2) years is automatically purged from the customer's database.

Q. Will the pressure monitoring system work with Mueller Systems Monitoring Software?

A. Not currently.

Q. At what frequency should the sensors be installed?

A. A minimum of two (2) per district metering area (DMA) or pressure zone.

Q. Are the Pressure Monitoring Systems SCADA compatible?

A. When connecting any SCADA system to an outside source it is advisable for the system integrator to comply with the data security guidelines found in NIST Special Publication 800-82 "Guide to Industrial Control Systems (ICS) Security. For additional information refer to http://csrc.nist.gov publications/nistpubs/800-82/SP800 82-final.pdf

Q. Will the Pressure Monitor notify of power failure?

A. Data storage is unaffected by power failures; however, if cellular service is interrupted or the Pressure Monitoring System malfunctions, data transfer will discontinue and service may be required. Notification of a system power failure will be indicated by the **Device's** failure to report data.



REPLACEMENT PARTS

ID	DESCRIPTION
1	$^{3}\!/_{8}$ " Ø x 1 $^{3}\!/_{8}$ " shoulder x $^{5}\!/_{16}$ " - $^{5}\!/_{18}$ " screw – SS
2	Antenna/Composite Lid
3	RTU (Remote Telemetry Unit) w/Lithium Batteries
4	AJBV-4D Ductile Iron Adjustable Top – 12" L
5	Mueller Composite Valve Box - 5 ft.*
6	Male-end Sensor Cable Connector
7	Mueller Valve Box Guide Plate
8	Sensor Cable Sub-Assembly
9	Pressure Sensor
10	3⁄4" NPT to 1⁄4" NPT Reducer Bushing
11	Mueller 300 Ball Corp. Valve, 3/4"
12	Bronze Service Saddle – Double Strap**
13	Mounting Bracket

* Valve Box also available in 3', 7', and 9' lengths.

**Bronze Slip Hinge Saddles Available for IPS & C900 PVC. If the pressure may exceed 200psi, a ductile iron saddle should be used.



$\textbf{HYDRO-GUARD}^{\tiny \texttt{M}} \textbf{ Remote Pressure Monitoring System}$

Notes



Reliable Connections

Water (U.S.) 1.800.423.1323 www.muellercompany.com moreinfo@muellercompany.com

International 1.423.490.9555 www.mueller-international.com international@muellercompany.com

Copyright © 2017 Mueller Co., LLC. All Rights Reserved. The trademarks, logos and service marks displayed in this document herein are the property of Mueller Co., LLC, its affiliates or other third parties. Products marked with a section symbol (§) are subject to patents or patent applications. For details, visit www.mwppat.com. These products are intended for use in potable water applications. Please contact your Mueller Sales or Customer Service Representative concerning any other application(s).